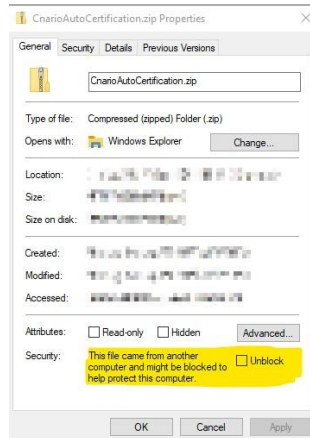


Certifying using an Activation Key

How to certify a Cnario application using an Activation Key

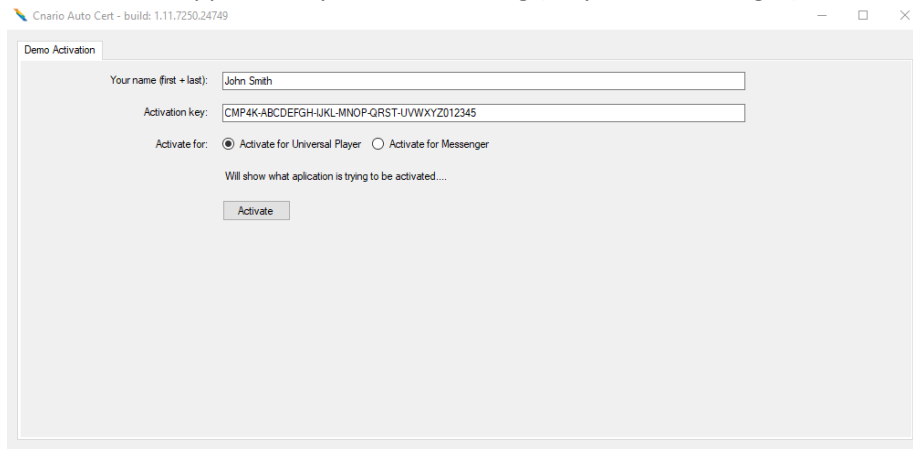
If YCD provided you with an Activation Key, you should follow these steps to activate your license:

1. Download the CnarioAutoCertificate package using this link:
<https://certs.ycdmultimedia.com/CertPortal/Files/CnarioAutoCertification.zip>
 - a. Some computers will “block” the file from being used as it was downloaded from the internet, to overcome this you should:
 - i. Right click on the file and choose “**Properties**”
 - ii. In the opened window click on the “**Unblock**” button or check the “**Unblock**” checkbox at the bottom right of the screen



2. Unzip the zip file you just downloaded
3. Run the application named “*CnarioAutoCertificate*” as Administrator (from the unzipped folder)
 - a. Right click on the application and select “*Run as Administrator*”
4. In the opened window enter your full name
5. Enter your activation key

6. Choose which application you are activating (Player or Messenger)



7. Click “Activate”

8. A message will appear if the activation was successful, your application is now certified and you can go ahead and run the Cnario application
9. If the process was not successful for any reason, a message stating as much will appear. Please reach out to [YCD's support team](#) for further assistance



How to contact YCD

The best way to reach us is through our [self-service portal](#)

If you prefer to use phone / email, please see our contact information on our [website](#)